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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

Application Number	10/051,560
Filing Date	January 17, 2002
First Named Inventor	Gary M. Sanderson
Art Unit	2152
Examiner Name	Unknown
Attorney Docket Number	NORTH-458A

Total Number of Pages in This Submission

ENCLOSURES (Check all that apply)

- | | | |
|------------------------------------------------------------------------------|---------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Fee Transmittal Form | <input type="checkbox"/> Drawing(s) | <input type="checkbox"/> After Allowance Communication to Group |
| <input type="checkbox"/> Fee Attached | <input type="checkbox"/> Licensing-related Papers | <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences |
| <input checked="" type="checkbox"/> Amendment/Reply | <input type="checkbox"/> Petition | <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) |
| <input type="checkbox"/> After Final | <input type="checkbox"/> Petition to Convert to a Provisional Application | <input type="checkbox"/> Proprietary Information |
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| <input type="checkbox"/> Certified Copy of Priority Document(s) | <input type="checkbox"/> CD, Number of CD(s) _____ | |
| <input type="checkbox"/> Response to Missing Parts/ Incomplete Application | <input type="checkbox"/> Remarks | |
| <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53 | | |

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Bruce B. Brunda STETINA BRUNDA GARRED & BRUCKER
Signature	
Date	February 28, 2006

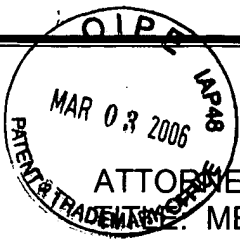
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I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. Washington, DC 20231 on this date:

Typed or printed name	Lisa Taylor		
Signature		Date	February 28, 2006

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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ATTORNEY DOCKET NO: NORTH-458A

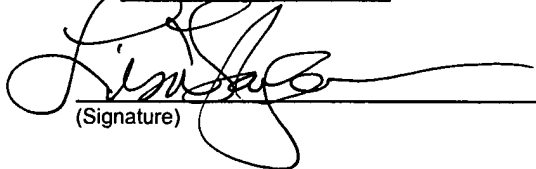
2. METHOD FOR TRACKING FUTURE SUPPORT ENGINEERING REQUESTS

Certificate of Mailing under 37 CFR 1.8 or 37 CFR 1.10

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1. Preliminary Amendment (of 10 pages) ;
2. Transmittal Form;
3. Certificate of Mailing; and
4. Return Postcard.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Sanderson et al.)	Confirmation No.	9653
)		
Serial No.:	10/051,560)	Art Unit:	3623
)		
Filed:	January 17, 2002)	Examiner:	Kalyan K. Deshpande
)		
For:	METHOD FOR)		
	TRACKING FUTURE)		
	SUPPORT ENGINEERING)		
	REQUESTS)		

PRELIMINARY AMENDMENT

Mail Stop Amendment
Commissioner for Patents
Post Office Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Office Action of January 18, 2006, please amend the above-identified application as follows:

Amendments to the Specification begins on page 2;

Amendments to the Claims begin on page 3; and

Remarks begin on page 8 of this paper.